

# TRI-WALL *now!*

【July Issue】

10<sup>th</sup> July, 2019

## News from Tri-Wall Limited

The Headquarters of the TW Group

-  **Kick Off A Safer Summer**
-  **A Fond Farewell to Mr. Sumate Tannumsaeng**
-  **Tri-Wall at Art Macao**

## Kick Off A Safer Summer

**W**hy is production safety so important?

A recent study showed that 83% of senior management and operations personnel witnessed a noticeable rise in productivity levels following the implementation of a safety program. Therefore, it is without doubt that production safety is important to prevent or lessen the risk of workplace injury, illness and death. Only those manufacturing facilities which continue to emphasize safety as a top-level issue will remain highly productive and competitive in today's marketplace. Below are some general tips to improve production safety in the Manufacturing industry:

- Improve employee training.
- Maintain and guard heavy machinery.
- Use appropriate personal protection equipment (PPE, including clothing, glasses, footwear, head protection that employees can utilize to protect themselves from hazards in the manufacturing environment.).
- Create a safe work environment.

Summer can mean fun in the sun for many, but whenever there is excessive heat, there are potential risks and hazards at workplace. This summer, in order to better prepare employees to deal with safety issues, Tri-Wall corrugating plants in China, Thailand and UK have carried out a series of safety programs.



**CHINA:** In June, emergency response training sessions and exercises were held at Tri-Wall Packaging (Jiangsu) in China. Employees were divided into groups and tested what they have learned about emergency rescue and evacuation.



**THAILAND:** From June 24<sup>th</sup> to 29<sup>th</sup>, all 3 factories of Tri-Wall Thailand worked hand in hand to kick off the “2019 Safety Week”. The activity aimed to promote employees’ awareness in workplace safety.



**UK:** At Tri-Wall’s corrugating plant in Monmouth, the monthly Health and Safety committee meetings have been re-started. Other safety measures include high quality safe working procedures, a well-understood and used hazard and near miss reporting system, and up-to-date safety notice boards that show relevant safety information.



In addition to the safety measures taken by each corrugating plant, Mr. Yamaguchi (Adviser of Total Production Management of Tri-Wall Limited) also provided some advice regarding operation safety based on what he observed at Tri-Wall’s plants and what can be applied by all subsidiaries. His advice aims to guarantee operator’s safety and reduced costs by utilizing corrugated fiberboard as safety guards when the following conditions are met (Please note that the final decision of implementation should be made based on the actual situation of each plant):

1. Heavy-duty corrugated fiberboard is used.
2. Safety guards can be fixed firmly to the equipment without being deformed, broken or peeled off just by pressing with a hand or applying slight force.
3. Safety guards should not be attached to any areas stained by oil, chemical, water, etc.
4. Safety guards made of corrugated fiberboard should achieve the same level of protection as the safety guards made of rigid materials such as iron or aluminum do.
5. Safety guards should not be attached to any area that is required to be protected by a punching metal sheet.
6. Operators should be aware of the possibility that rotating parts, sliding parts and so on may be covered by paper dust from the cut end of corrugated fiberboard and thus cause equipment malfunction.

**Note:** 1. In addition to corrugated fiberboard, plastic hollow board/honeycomb board can also be used as safety guards.

2. Materials can be used as safety guards: transparent acrylic, aluminum, steel, punching metal, etc.

With these few safety tips in mind, let's kick off a safer summer together!



**News provided by Bobbie Bao from Tri-Wall Jiangsu,  
Paul Hayward from Tri-Wall Europe and  
Ratda Nusontara from Tri-Wall Thailand**

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## A Fond Farewell to Mr. Sumate Tannumsaeng

*We came all this way  
But now comes the day  
To bid you farewell*

*Many places we have been  
Many stories we have seen  
But don't regret nor forget  
The journey we have travelled then*



After over 25 years spent together, in the summer of 2019, a fond farewell was bid to Mr. Sumate Tannumsaeng, Managing Director of the Tri-Wall Thailand Group, Chairman of the Tri-Wall SEA Group and Management Committee member of the Tri-Wall Group.



On June 26th, members from the Tri-Wall group gathered at Bangkok to send their best wishes to Mr. Sumate during his retirement party prepared by TWTH, TWPK and TWPT.

There were so many memories and tears that we can hardly use words to describe, so let's start from the beginning, and tell the story of our boss, our brother, our guardian...



Mr. Sumate was born in Chiang Mai on June 26<sup>th</sup>, 1962. He joined the Tri-Wall Thailand Group as Managing Director in 1994 which was then known as Asian Packaging Services (Thailand) Ltd. and was later renamed Tri-Wall (Thailand) in 1996 when Mr. Yuji Suzuki acquired the business.



Customized T-Shirt for the party

Under the leadership of Mr. Sumate, Tri-Wall Thailand was always a top performer with the highest profitability in the region. He initiated the



construction of the second factory at Sriracha in Chonburi province; and in 2006, TW Packaging Ltd. was set up. Mr. Sumate is always found challenging himself to another level. Another breakthrough brought by him was the setup of our corrugating plant in Thailand, Tri-Wall's biggest investment in the SEA region. TWPT officially opened in February 2011 and the recently built 2<sup>nd</sup> phase expansion opened in 2018.

While consistently making contributions to the Thai community, Mr. Sumate was also the Chairman of the Tri-Wall SEA Committee since 2001 to oversee operations in Indonesia, Malaysia, Singapore, Vietnam and Philippines. His capability and ability are highly regarded and recognized by top management.

Here are some fun facts about Mr. Sumate - he was a swimmer and a sportsman in his younger days. From the competitive side of Mr. Sumate, he also has a softer side. He loves gardening and music; he is a hands-on man who loves to tinkle and fix things. One of the many quotes he left is: "Whatever will be, will be!"

All the valuable skills, dedication, and positive qualities that Mr. Sumate has instilled into the Tri-Wall family will always be recognized, respected, and appreciated. Wish him good luck and full success in future endeavors!



**News provided by Joan Zhu from Tri-Wall Limited**

**Pearly Ng from Tri-Wall Singapore and**

**Mr. Phutthaphong K. and Mr. Chaowalit S. from Tri-Wall Thailand**

## Tri-Wall at *Art Macao*



Art Macao is a five-month mega international arts and cultural event, featuring the “Art Macao: International Art Exhibition”, in which visual art works will be presented at various exhibition venues in Macao, including exhibitions to be held by the Macao Museum of Art, hotels and integrated resorts, and foreign consulates. Art installations will

also be displayed in outdoor public spaces, providing ideal hotspots for checking in through social media. In addition to the exhibitions, a feast of diverse musical and theatrical performances will also be presented from June on.

As a part of this big event, Japan Pavilion is an exhibition held by the Consulate-General of Japan in Hong Kong in which a diverse range of Japanese art and culture will be introduced with the support of Tri-Wall COLAB, Toppan Printing Co. Ltd., and other partners including Japanese prefectural governments, various organizations and individual artists. Tri-Wall COLAB made a large table with Tri-Wall cardboard for the Japanese calligraphy performance at the opening ceremony as well as other items including a display table for Japanese flower arrangements, cardboard sculptures and so on. The event will last till the end of September.



## News from Tri-Wall China

The Great Wall of China

-  Rengo Senior Management Team Visited Tri-Wall Jiangsu
-  A Look Back at the Safety Month Activity at Tri-Wall Jiangsu
-  Tri-Wall Jiangsu Company Trip

### Rengo Senior Management Team Visited Tri-Wall Jiangsu



From left: Bobbie, Jimmi, Shu-san, Ishida-san, Nishi-san, Sai-san, Liu Boping

July 2<sup>nd</sup>, Jiangsu - Mr. Shigechika Ishida (Representative Director and Executive Vice President of Rengo Co., Ltd.), Mr. Yoshizumi Nishi (Executive Officer and General Manager, Marketing Strategy Group of Packaging Business Unit of Rengo Co., Ltd.) and Mr. Fukuaki Sai (Manager, Overseas Business Group of Rengo Co., Ltd.) visited Tri-Wall Packaging (Jiangsu) Co., Ltd. under the company of Mr. Zhou Chuihuan, President of the Tri-Wall China Group. The distinguished guests were warmly received by Mr. Zhang Min (Jimmi) and staff of Tri-Wall Jiangsu.

During the visit, Mr. Ishida and Mr. Nishi listened to the introduction of the sales, operation and development plans of Tri-Wall Jiangsu made by Mr. Zhou Chuihuan and Jimmi and discussed the key issues in operation management and product innovation. After a site visit at the corrugating production line, the guests gained a comprehensive insight into the production and TW and BW products.



**News provided by Jimmi and Liu Boping from Tri-Wall Jiangsu**

## A Look Back at the Safety Month Activity at Tri-Wall Jiangsu

June 2019 - it was the 18<sup>th</sup> National Safety Month in China which is observed annually in June. Topics for the 2019 Safety Month at Tri-Wall Jiangsu included *Risk Reduction, Hazard Control and Injury Prevention*. In response to the topics, a special team was built up at Tri-Wall Jiangsu with Jimmi as the leader, deputy manager in charge of production safety as the sub-leader, and the heads of Safety Department and other units as members. Through organizing, supervising, implementing and coordinating all activities conducted in the Safety Month, the team will further enhance the awareness of production safety among all employees and offer a continuous endeavor in creating a safe and healthy workplace.



1

1: Safety Month kick-off meeting  
2 - 4: Safety signages and posters can be seen all around the facility  
5 - 7: Emergency rescue exercises helped workers to practice what they had learned in training sessions



2



3



4



5



6



7

## Tri-Wall Jiangsu Company Trip

June 1<sup>st</sup> - 2<sup>nd</sup>, Anji County - Hitting the road in the bright sunshine of June, all members of Tri-Wall Jiangsu and their families gathered at Anji County, a place known for its natural beauties in northwestern Zhejiang province, for a 2-day company trip. The trip aims to help employees relax and rejuvenate and tighten the bonds in the big family of Tri-Wall.



On June 1<sup>st</sup>, the group visited the famed “Dragon’s Nest” Waterfall (photos on the left) and “Silver Pit” Valley (photo below). With an eye-full of lush greenery, the Waterfall is a tranquil retreat for one to indulge in

the fresh air and spectacular views. Setting against the backdrop of enormous bamboo forest, the “Silver Pit” Valley is a film & TV shooting base which is perfect for a leisurely walk and scenic tour.

Southern China Botanical Garden was the destination on June 2<sup>nd</sup>. This is a place that has something to offer to everyone: animal performance for the youngsters, theme park for the teenagers, cultural shows for the grown-ups and landscape for the seniors. It was also at this spot that we kept the memory of this trip in a group photo with every employee and his/her family.



At the entrance of the “Silver Pit” Valley. Did you spot the “T” logo in it?



News provided by Yu Xiaohui from Tri-Wall Jiangsu

## News from Tri-Wall Japan

The Birth of Tri-Wall in Asia

 2019 Tri-Wall Japan General Meeting

 Tri-Wall Japan Concludes Agreement with LogisALL

### 2019 Tri-Wall Japan General Meeting



The 2019 Tri-Wall Japan General Meeting was held on June 7<sup>th</sup> at the Shinagawa Season Terrace Hall.

The General Meeting was attended by 50 members from 15 companies including 14 fabricators and Tri-Wall Japan. Representatives from Rengo also attended. This year a new member, Sakura Paxx Corp., also participated in the General Meeting. Thanks to the participation of all attendees, it became a vibrant meeting.

During the lecture, Mr. Ikeda from 1east Penguin gave a talk about block chain. After the lecture many questions were asked, and everyone was able to deepen their understanding of the new technology. A social gathering was held after the General Meeting. During the gathering we celebrated Awa Spindle Co., Ltd. 150th anniversary and Pack Mizutani Co., Ltd. 110th anniversary. To open the gathering, Rengo delivered a welcome speech. The employees who joined Tri-Wall Japan from the previous year and this year were also introduced.



From left - Sale: Katō-san • Iijima-san • Yoshimura-san • Sales Planning: Dai-san • General &HR: Song-san • Managers: Kawakami-san • Nakayama-san • Mori-san

## Tri-Wall Japan Concludes Agreement with LogisALL

On June 18, Tri-Wall Japan signed a sales contract with LogisALL in Seoul, Korea.

LogisALL, headquartered in Korea, is a company that rents containers, pallets and provide logistics services worldwide. Last year they achieved revenues of 100 billion yen.

Recently, the Chairman of the company, Mr. Suh Byong Yoon, signed a sales contract for the global development of the Recyclable Reusable Plastic Pallet (RRPP), which was planned and developed as a global pallet system innovation.

RRPP is a pallet using advanced IoT technology with s built-in RFID tags. The RFID technology and management systems make it possible to track the goods worldwide.

In addition, it is possible to track the pallet's delivery status in real time from production to disposal of the pallets.

In recent years, TWJ has been making new efforts to create "Tri-Wall +  $\alpha$ " services. This RRPP will be developed and promoted as one of the new " +  $\alpha$ " services. TWJ will continue to pursue new solutions and aim to earn the continued trust of its customers.

RRPP POOL  
RRPP TRA® Platform



Mr. Miyazaki and  
Mr. Suh Byong Yoon



News provided by Nagisa Maeda from Tri-Wall Japan

## News from Tri-Wall SEA

Tri-Wall Asia: Providing Tri-Wall Solutions to Asia's Tiny Giant

 **Make Progress Everyday: Never Stop Learning!**

 **A Fruitful June: Tri-Wall Asia Business Briefing**

 **Farewell Gift to Mr. Sumate**

### Make Progress Everyday: Never Stop Learning!

We are a knowledge-sharing team which turned an ordinary staff meeting into a training session. After the session – Be Kiasu, Creative and Effective in Problem Solving - we were eager to practice and make use of our learning.

Kiasu: literally means “afraid to lose” in Hokkien dialect.

Case study: We use this concept to analyse the workload of Customer Service and give needed support and assistance.

Sooyi giving an overview on the situations/challenges of her daily work.



 Give a summary of what kind of action the team should take.

Sharing session – Analyzing problems, issues and challenges.

Brain Storming



## A Fruitful June: Tri-Wall Asia Business Briefing



A day out with our Sales Packaging Engineer, Jackie Tan, to our customer, Jamco Singapore.

They will be sending out 42 business class seats to Boeing Seattle for ANA Airlines.



The process started on June 18<sup>th</sup> and within 4 days we needed to come up with a design.

With his vast design experience, Jackie was able to come up with the first prototype to position the seats which worked perfectly. Our first delivery will be June 28<sup>th</sup> for 14 sets. This is the fastest Tri-Wall sales in History.

Total Value for this Project of 42 sets is **SGD16,380** and more to come.

Plain TW Sleeve with STC (Top)

Sleeve Internal size:

1565L x 1465W x 1450H (mm)

Material: TW AAF

Plywood Pallet with PE Foam

Open size: 1600L x 1500W x 155H (mm)

Material: Plywood (no fumigation needed)



Trio Packaging, a packaging convertor in Singapore and also one of our top customers, visited Johor Bahru factory on June 19<sup>th</sup>. This was to ensure we have proper inventory and control for their customer 3M as they will be doubling up their volume in October 3<sup>rd</sup> or 4<sup>th</sup> 2019.

Lead by Mr. Shuhairi and his TWM JB team, they impressed our customers with their workmanship!



### Facebook Initiative in Singapore

## Farewell Gift to Mr. Sumate

A box full of memories for our boss, Khun Sumate:

- ✓ A Polo-T that states “Original” – You are an ORIGINAL of Tri-Wall “ONLY-ONE”
- ✓ A Pair of Wine Glasses – Relax & Enjoy your retirement
- ✓ A self-portrait – You are our amazing and respected BOSS!



This message for Khun Sumate, a boss whom I admire and respect most. You are a man of character

- Sincere
- Understanding
- Meticulous
- Audacious
- Trustable
- Empathetic

Indeed you are who you are **SUMATE!** Our team here in Singapore wish you a happy retirement with great happiness and joy. God bless you and your wonderful family.

**News provided by Pearly Ng and Choo Chinghai from Tri-Wall (Asia) Pte Ltd**

## News from Tri-Wall SEA

Tri-Wall Thailand: Strengthening  
Thailand's Central Role in the SE Asia



Tri-Wall Thailand Team Visited  
International Paper Plants in the U.S.



TW Packaging Ltd. Received SCI Excellent  
Supplier Award

### Tri-Wall Thailand Team Visited International Paper Plants in the U.S.



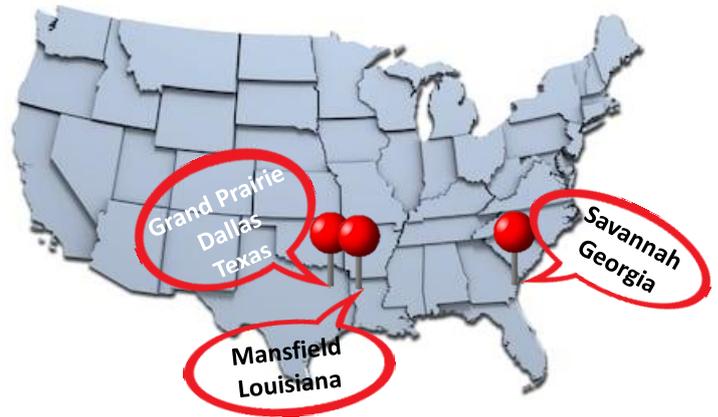
Group photo at the entrance of International Paper Mansfield Mill

International Paper is one of the world's leading producers of fiber-based packaging, pulp and paper. It has been a major supplier for the Tri-Wall Group for years. Led by Mr. Sumate, a team consisting of people from production and quality units at Tri-Wall Thailand and staff in charge of Central Purchasing from Tri-Wall Limited visited several International Paper plants in the United States from June 17<sup>th</sup> to 19<sup>th</sup>. The team was accompanied by IP staff from its Japan office and U.S. headquarters.

Purpose of this visit included:

- Tri-Wall has been purchasing paper from International Paper for a long time but only a few Tri-Wall members have seen their operations.
- To understand the whole process of production and supply chain at IP's paper mills, corrugating plants and converting plants. Some of their facilities are more innovative & advanced than Tri-Wall's, so we took the occasion to learn about potential production improvements and opportunities for business growth.
- To discuss quality issues we are experiencing with IP's paper and figure out solutions.
- To learn the quality control system, technology and equipment applied at IP plants.

During the 3-day trip, the Tri-Wall team visited 3 plants, including: IP Grand Prairie Box Plant and Paper Bag Plant, IP Mansfield Paper Mill, and IP Savannah Paper Mill and Port of Savannah.



**International Paper's Grand Prairie plant** was established in 1976 in Dallas County, Texas. The plant is IFS PACsecure-Certified, a standard that was designed for managing quality and safety for product packaging. The plant has gained GFSI Certification as well, the world's most widely accepted standard for food safety requirements.

Products manufactured in this plant include corrugated boxes (mostly conventional boxes), sheets, trays, laminated bulk bins, triplewall/doublewall containers, digital printing, etc.

**International Paper's Mansfield Mill** is where the papers supplied to Tri-Wall are manufactured (see title photo). During the visit, the Tri-Wall team was introduced to the mill's 3 paper machines. With 7/24 operation, the mill has a daily capacity of 4700 tons of paper. Products manufactured in this plant include containerboard, unbleached kraft linerboard, white linerboard, corrugating medium. End users include produce containers (fruits, vegetables), meat/poultry packaging, appliance and computer boxes.



At the Mansfield paper mill, TWPT had a meeting with IP team to discuss recent quality issues, such as stains, wrinkles and uneven colors. The IP team had developed immediate actions and future plans to solve these issues and the effect is yet to be verified. If similar issues are identified during your work, please contact the QA/QC head of each factory.



International Paper's Savannah Mill is located in Savannah, Georgia, one of the oldest cities in the U.S.. The city was established by the Savannah River which flows into the Atlantic Ocean, making it an important gateway and logistics cluster for the North American market.

Among the annual capacity of 1.1 million tons of paper, 80% is exported, including the 200g, 250g and 275g papers that IP supplies to the Tri-Wall Group. Every day, 50 containers are shipped from the Port of Savannah, which the Tri-Wall team visited during the afternoon of June 19<sup>th</sup>.

The Port of Savannah is the largest single-terminal container facility of its kind in North America. Specializing in breakbulk, containers, heavy-lift and project cargo, the port is comprised of two modern, deep water terminals: Ocean Terminal and Garden City Terminal. It is the fastest-growing and fourth-busiest port in the nation.



After the trip, members of the Tri-Wall team have built a closer relationship with the IP team and gained the basic knowledge of the working procedures at paper mills, which will further facilitate their work.



## TW Packaging Ltd. Received SCI Excellent Supplier Award



June 28<sup>th</sup>, Bangkok - On behalf of the Tri-Wall Thailand Group, Khun S. Tsuda, Technical Advisor of the Group, received the **Excellent Award of VAVE Cooperation FY2019** for SCI (Siam Compressor Industry) in the 2019 Mitsubishi Electric Group Supplier Awarding Ceremony.

During the ceremony, TW Packaging Ltd. (TWPK) was recognized by SCI as an excellent supplier for its packaging improvement, which its staff has been working on since last May. By bringing dramatical improvement to the packaging designed by Oji (Japan) 20 years ago, TWPK enabled the client to save a great amount, not only in materials, but also in manufacturing process through automation & labor savings, according to the Managing Director of SCI. The specific improvement they made included removing the top support paper tube and unifying the models used (there are around 30 models currently being delivered by Oji.)



**News provided by Mr. Phutthaphong K. and Mr. Chaowalit S. from Tri-Wall Thailand**

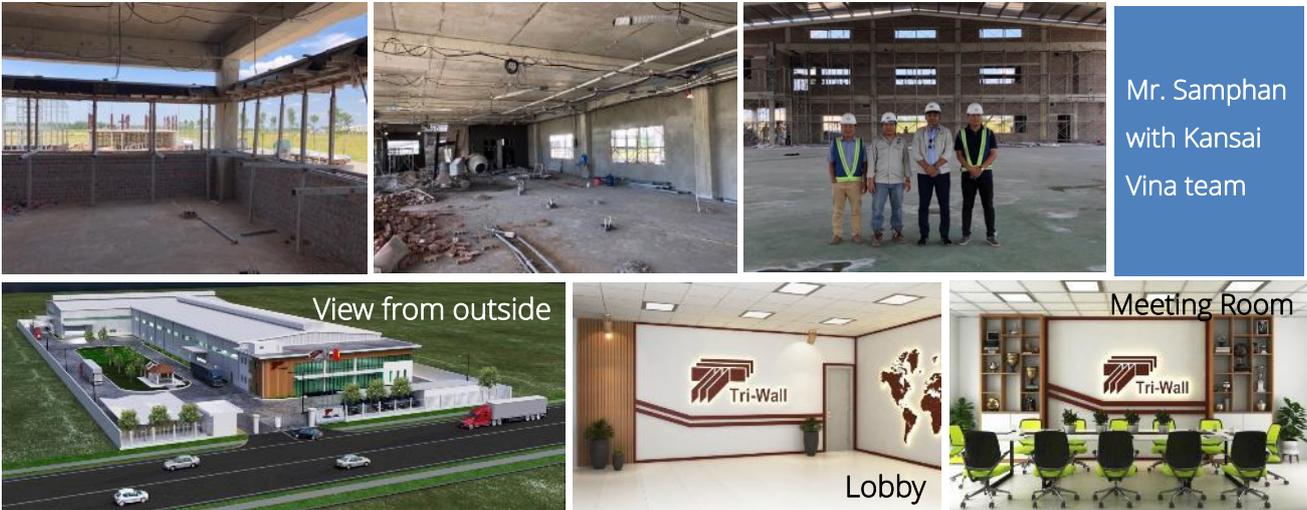
## News from Tri-Wall SEA

Tri-Wall Vina: Tri-Wall's Newest Member in Asia

-  Construction Progress of New Factory
-  Company Tour to Flamingo Dai Lai

### Construction Progress of New Factory

The construction of Tri-Wall Vina's new factory is being carried out smoothly. Although the weather is very hot, with the close supervision of Mr. Samphan and strong support of Kansai Vina, it is expected that the project will wrap up as scheduled.



### Company Tour to Flamingo Dai Lai

On June 1<sup>st</sup>, the Tri-Wall Vina team had a company tour to Dai Lai, a famous resort and amusement park in northern Vietnam, located about 70km away from our factory. Here we had a relaxing and fun time together. This was a way to further strengthen the sense of belonging of all members.



News provided by L. Yen, P. Nhung and Samphan P. from Tri-Wall Vina

## News from Malaysia

Meeting High-Tech Industry Demands  
with Innovative Packaging Solutions

- 👉 Mr. John Lymberis Visited Tri-Wall Malaysia
- 👉 Retirement of Ms. Margrat a/p Muniandy

### Mr. John Lymberis Visited Tri-Wall Malaysia



Tri-Wall (Malaysia) welcomed the official visit of Mr. John Lymberis as our new TW SEA Group Management Head and also as a member of the Tri-Wall Limited Management Team. He will be officially taking up this post as of July 1<sup>st</sup>, 2019. An introductory session was done with all our core staff of TWM as seen in the photo to the left when he was here from May 28<sup>th</sup> to 30<sup>th</sup>. Welcome, Mr. Lymberis!

### Retirement of Ms. Margrat a/p Muniandy

Ms. Margrat a/p Muniandy who had worked in the assembly area has finally called it a day for retirement, effective April 2019. She started



working in TWM on April 5<sup>th</sup>, 1993, proudly completing 26 years of excellent service with us. TWM's Management & Staff had a farewell party to appreciate her long service with us and wished her Good Luck and a big Thank You on her retirement.

News provided by Lily from Tri-Wall Malaysia

## News from Tri-Wall Europe

Tri-Wall Europe: Offering Tri-Wall  
Across Many Nations, Many Cultures

- ✂ UK's Japanese Ambassador Visited Tri-Wall Monmouth Plant
- ✂ Another outSTANDING Exhibition
- ✂ J-SOX Audit and CSR Training at Tri-Wall Austria

### UK's Japanese Ambassador Visited Tri-Wall Monmouth Plant



June 3<sup>rd</sup> Monmouth - The Japanese Ambassador to the UK, Koji Tsuruoka (middle in the photo above), and the Primary Secretary of the Japanese Embassy in the UK, Yusuke Ishihara (forth from left), visited the Tri-Wall Monmouth Plant.

Tsuruoka-san was visiting Wales for the official opening of the newly restored Japanese Garden at The National Botanic Garden. He also visited Sony and Tri-Wall.

The Ambassador had a guided tour of the factory and met Tri-Wall's employees. He also oversaw some packaging production and witnessed some of the stringent checks the products go through.

Tsuruoka-san said: "I am impressed by the strength that can be achieved with the innovative combinations of paper, seeing a cardboard box



take a load of several tons was very impressive. Innovation and design are important to drive business forward and having an eco-friendly product in today's world of sustainability is of utmost importance."

At the end of his visit, Tsuruoka-san and Suzuki-san were presented with a copy of the original watercolor painting (right) of the Monmouth factory by the architect who designed it.

Chairman and CEO of the Tri-Wall Group, Suzuki-san said: "The Ambassador is very interested in business links between Japan and Wales. He felt that Tri-Wall is a down to earth business and he could see how our geographic spread offered something unique to our customers."



Tri-Wall's Managing Director, Gavin Peters added: "It was a great pleasure to welcome the Ambassador of Japan to the Tri-Wall Monmouth facility. The links with our Japanese parent company, the Welsh Government and the ongoing support from our Head Office in Hong Kong have allowed the Tri-Wall UK brand to double in size, in as little as two years. This prestigious visit was a great opportunity to demonstrate the power of working with Government officials to unleash the power of our Tri-Wall brand."

## Another outSTANDING Exhibition



Once again, this year Tri-Wall exhibited at the UK's leading Automotive Industry Exhibition – Automechanika.

The centre piece of the stand was a huge box with a width of over 5m created by the Monmouth Design team. This was accompanied with Plastic palletpacks, steel stillages, fabric dividers and items made by other locations in the Tri-Wall Group.



We had many interesting conversations with new and existing customers and were delighted to have members of the Welsh Government join Suzuki-san, Kyle Baker and Gavin Peters on our stand.

**News provided by Stuart Rose from Tri-Wall Europe**

## J-SOX Audit and CSR Training at Tri-Wall Austria



June 17<sup>th</sup> to 19<sup>th</sup>, Graz - The internal audit team and CSR training team from Tri-Wall Limited arrived at Tri-Wall Austria and conducted a series of audits which are regularly carried out throughout Tri-Wall's worldwide operations. In addition to the audit activities, as a part of the ongoing CSR

program that the Tri-Wall Group has been endeavoring in, the CSR training delivered by Mr. Suzuki gave the Tri-Wall Austria team an overall introduction of our CSR goals and missions.

**News provided by Agron Galimuna from Tri-Wall Austria**

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**News from Tri-Wall U.S.**  
**TW America: Returning to the  
Birthplace of Tri-Wall**

 **Aldez Won 2019 Toyota Supplier  
Excellent Performance Award**

## Aldez Won 2019 Toyota Supplier Excellent Performance Award



We are proud to announce Aldez Containers was awarded Toyota's Supplier Excellence Award for its outstanding performance in 2019 at the Toyota Annual Business Meeting held on June 5<sup>th</sup>. Aldez has been awarded this honor for 8 years in a row. During this moment of joy and celebration, Ms. Diane Copek (pictured in the middle of the above photo), president and founder of Aldez, would like to share with the readers of *Tri-Wall Now!* her perspectives on success, dedication and gratitude:

## What I find humbling

There are some things in life that are humbling. Recognition from our customers is one of these things. We founded Aldez over 20 years ago, with one mission – to exceed our

customers' expectations with exceptional service, total commitment and operational excellence. This mission steers each and every decision we make – from who we hire to how we deliver. When that mission is validated with recognition from our valued customers, I feel great pride.

Last week, Toyota formally recognized Aldez for the 8th year in a row. While we take incredible pride in our work every day, these moments when a client recognizes that hard work publicly are extraordinary. I am pleased to share that Aldez has earned a 2019 Toyota supplier Excellent Performance Award.

I'd like to extend my sincere thanks to the hard-working team at Aldez that has earned us this 8th year of recognition by Toyota. When I think about the level of commitment excellence, and integrity that is demonstrated each day by each individual, I feel incredibly proud. Aldez is a great company due to its great people.

And to Toyota, thank you. We are honored and humbled by the recognition and we appreciate the faith you place in us each day as a trusted partner. We will continue to aspire to be more than a supplier to Toyota and provide the best Kaizens to support Toyota's manufacturing focus with our cohesive team, comprehensive processes, and stellar performance.

If you're interested in learning how we can provide award-winning customer success to your operation, please reach out. We'd love to share more details with you.

By Diane Copek

## 2019 July Public Holidays

2019 July						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	<b>1</b> Hong Kong-HKSAR Establishment Day	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
				United States-Independence Day		
<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>
<b>14</b>	<b>15</b> Japan-Marine Day	<b>16</b>	<b>17</b> Thailand-Asahna Bucha Day	<b>18</b>	<b>19</b>	<b>20</b>
	Turkey-Democracy and National Unity Day					
<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>
<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>			
Thailand-H.M. King's Birthday	Thailand-H.M. King's Birthday					

The above office holidays are subject to change.

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There is nothing either good or bad but thinking makes it so. - William Shakespeare

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